

**EXECUTIVE BOARD COMMISSIONING SUB-COMMITTEE****27th JULY 2012**

<b>Title of paper:</b>	<b>Social Exclusion Strategic Commissioning Review</b>	
<b>Director(s)/ Corporate Director(s):</b>	Candida Brudenell – Director of Quality and Commissioning Ian Curryer – Corporate Director for Children and Families	<b>Wards affected:</b> All
<b>Portfolio Holder(s):</b>	Councillor Collins Dave Liversidge	<b>Date of consultation with Portfolio Holder(s):</b> 25 <sup>th</sup> June 2012
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<b>Other colleagues who have provided input:</b>	Sarah Bibby – Senior Solicitor – Legal Services	
<b>Key Decision:</b>		
	No	
<b>Reasons for Key Decision:</b>		
Revenue expenditure of £1,000,000 or more taking account of the overall impact of the decision		
Revenue income of £1,000,000 or more taking account of the overall impact of the decision		
Savings of £1,000,000 or more taking account of the overall impact of the decision		
Capital expenditure of £1,000,000 or more taking account of the overall impact of the decision		
Capital income of £1,000,000 or more taking account of the overall impact of the decision		
To be significant in terms of its effects on communities living or working in an area consisting two or more wards in the City		
<b>Relevant Council Plan Strategic Priority:</b>		
World Class Nottingham		
Work in Nottingham	✓	
Safer Nottingham	✓	
Neighbourhood Nottingham	✓	
Family Nottingham	✓	
Healthy Nottingham	✓	
Leading Nottingham		
<b>Summary of issues (including benefits to citizens/service users):</b>		
This report outlines progress and informs committee of analysis to date and key lines of enquiry for further analysis for the social exclusion strategic commissioning review (SESCR) which aims to realise improved outcomes for citizens and value for money.		
Appendix 3 to this report is exempt from publication under paragraph 3 of Schedule 12A to the Local Government Act 1972 because it contains information relating to financial values of existing contracts and, having regard to all the circumstances, the public interest in		

maintaining the exemption outweighs the public interest in disclosing the information. It is not in the public interest to disclose this information because it is held in commercial confidence.

**Recommendation(s):**

1	That the output of the overarching analysis and key lines of enquiry/workstreams for further investigation be noted.
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## **1 BACKGROUND**

- 1.1 EBCSC agreed in January 2012 that a strategic commissioning review should be carried out regarding vulnerable adults at risk of social exclusion supported to live independently. This was due to both the strategic fit with the vulnerable adults plan, council plan and the other reviews and, the increasing demand that was already evident. Since then, what has become known as the social exclusion strategic commissioning review (SESCR), has been commenced along the Quality and Commissioning, commissioning pathway.
- 1.2 The overall scope of the SESCO was developed through a key stakeholder scoping event across all 3 of the 2012 strategic commissioning reviews during the “pre pathway” stage of the commissioning pathway and the resulting scope can be seen in appendix 1. It is generally focussed on homelessness prevention, support and move on and considers issues of destitution.
- 1.3 The SESCO then entered phase 1 of the analysis stage of the commissioning pathway under the oversight of a cross partnership project steering group and in a co-productive manner. The first phase of the analysis identified broad trends regarding needs and areas of commissioning concern. The output of this is summarised within appendix 2 which was presented at the co-productive stakeholder workshop where we sought to establish which areas we should focus the review on (what should the workstreams be).
- 1.4 The review is in part being driven by a number of national policy changes including; localisation of council tax benefit and the social fund, universal credit implementation, Local Housing Allowance changes and the new power to discharge the homelessness duty through housing households within the private rented sector.
- 1.5 The first phase of the analysis gave a fairly negative outlook in terms of increasing levels of deprivation (worklessness, dependency on benefits and reduced incomes) leading to increased needs (such as mental health issues, domestic violence, rough sleeping) which in turn was leading to a significant increase in the call on advice and support services with Housing Aid showing a 73% increase in presentations for temporary accommodation over the last 2 years.
- 1.6 The evidence suggested that the traditional support system is struggling under the weight of presenting needs in a climate of reducing resources. Social exclusion services, and particularly Supporting People services were reduced significantly as a result of central Government cuts and during that process a shift towards early intervention and prevention was achieved. The analysis suggests that there is little scope for a further shift towards early intervention and prevention with Homelessness Gateway figures showing that only 38% of referrals are now being accommodated (compared to 95% in the previous year) and clear evidence that

move on into a council tenancy is becoming increasingly difficult and likely to get worse.

- 1.7 Analysis showed that there are a number of disadvantaged groups within Nottingham (asylum seekers/refugees, new/economic migrants, those with no recourse to public funds and eastern European rough sleepers) whose numbers/needs are expected to increase over the coming years. Whilst there is a fair amount of provision for these disadvantaged groups in Nottingham the provision is generally not structured or procured in the most efficient nor effective way.
- 1.8 Market mapping demonstrated that, within the area of social exclusion, there is a thriving third sector which is meeting a large amount of citizens needs within Nottingham.

**2 REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)**

- 2.1 The analysis and emerging way forward has been shaped through a co-productive approach by way of engagement with providers stakeholders, services users and citizens. Service users/citizens are being engaged through Services for Empowerment and Advocacy (SEA) throughout the review. This consists of around 6-8 service users and a couple of support workers and they have already been engaged twice within the analysis stage. The SESCO wide analysis workshop was attended by around 60 stakeholders and providers from across the sector and further workshops have been held regarding some of the specific workstreams (see table 1 below) with good representation once again.
- 2.2 The overarching steering group contains good representation from across the city council, key partners and the voluntary sector and the steering groups for the workstreams (where appropriate) also contain good representation in an appropriate manner. This has enabled robust and properly considered analysis to take place.
- 2.6 The output of the above analysis and consultation mentioned above has been the development of a set of workstreams through which it is recommended the SESCO is henceforth taken forward by through the commissioning pathway. These workstreams are detailed in table 1 below with further detail within exempt appendix 3. A further report will be taken to committee in October with clear plans against each workstream for approval.

Table 1. SESCO workstreams

<b>Workstream</b>	<b>Scope</b>	<b>Emerging way forward</b>
Asylum seekers, refugees and new migrants advice, information, advocacy and support services	Considering all services specifically for asylum seekers, refugees and new migrants - seeking to remodel provision to best meet need	A two tier system is being considered whereby an NCC officer is the first point of contact for the UKBA to make referrals to and a 2nd tier new arrivals support centre provides ongoing support as required throughout new arrivals' resettlement process and is a recognised place for new arrivals to go to
Emergency	Developing a local Emergency	A suite of emergency hardship support

Hardship Approach	Hardship approach to replace the Social Fund	services available to those in need, delivered in a timely manner. Little or no provision of actual money.
Transforming our communities	Working with non NCC/statutory agency funded services to enable them to be more efficient and produce better outcomes	To be taken forward through a market development approach
No Recourse to Public Funds (NRPF)	Establishing a co-ordinated response to NRPF in Nottingham and engaging with the national monitoring project	Collaborative review of draft NCC NRPF protocol (incorporating Citizens for sanctuary feedback where appropriate), sign off and training of staff. Establishing an improved process re. accommodation. Please see exempt Appendix 3 for associated risks
Nottinghamshire tackling single homelessness grant	Agreeing with partners how the one off Nottinghamshire wide grant should be spent and implementing this	Develop a county wide rough sleeper response, increase use of the private rented sector across the county and seek to develop winter shelter provision within the county.
European Migrant (A8 + A2) rough sleepers	Considering how best to support and/or assist in returning EU migrant rough sleepers	Still undergoing analysis
Publicity and marketing of preventative and early intervention services	Considering what targeted publicity, marketing and awareness raising is required to ensure that people at risk of homelessness are aware of the support available	Still undergoing analysis though this will link in with wider work considering a web portal for citizens which informs them about support available in Nottingham
Access to services and cross boundary issues	Considering the access points to, and criteria for, services (particularly through Housing Aid/ the Homelessness Gateway) across all services within the review and also cross boundary/local connection issues	Still undergoing analysis but clear issues with customer satisfaction at Housing Aid.
Supported Accommodation	Considering how supported accommodation can best be configured to meet the needs of homeless people within the available financial envelope	Still undergoing analysis but seems that little scope to reduce resources but that existing resources could be used in a more balanced way to ensure more specialist provision (such as rehab).
Community Based Support	Considering how community based support services can best be reconfigured to meet the needs of homeless people whilst ensuring value for money is achieved	Still undergoing analysis though this will link into wider work considering community capacity.
Move On/ Sustainable Accommodation	Considering how access to move on accommodation can be improved and ensured that it is sustainable	Still undergoing analysis but it is clear that greater use of the private rented sector is key.

### **3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

- 3.1 Discontinuing the review is the only alternative and this has been rejected as analysis has shown the clear need for change within the system from both a citizen outcome and value for money perspective.

#### **4 FINANCIAL OBSERVATIONS (INCLUDING VALUE FOR MONEY)**

- 4.1 This report represents the movement from the analysis stage to the plan stage of the commissioning pathway. This means that, whilst some broad direction/ways forward may have been considered there are currently no detailed plans to which costs/savings can be attributed. Comments regarding savings potential for each workstream are contained within exempt appendix 3 though it is recognised that the potential for savings within the social exclusion review is limited.
- 4.2 The overall value of services within the SESCO is approximately £8 million

#### **Financial Observations:**

- 4.3 Detailed commissioning proposals will be brought to a future meeting at which point the financial implications will be presented.

#### **5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)**

- 5.1 Risks, where apparent, are highlighted for each individual workstream within exempt appendix 3.
- 5.2 Signing up to an agreed NRPF protocol has the potential to increase costs for adult services with their existing case load and to attract a wider caseload across children's and adults services (please see exempt appendix 3 for further details).
- 5.2 The social exclusion area of activity has already been subject to significant service reduction as a result of the SP budget reduction process and, with increasing demand expected, further significant savings in this area may not be realisable.
- 5.3 The transfer of responsibility for meeting people's emergency hardship needs to local authorities puts a clear pressure on NCC to ensure that new provision is in place by 1<sup>st</sup> April 2013. We are currently on track to meet this deadline.

#### **Legal Observations:**

- 5.3 There are no decisions contained in this report which require legal comment at this stage. However, Legal Section will fully support this project once it enters the planning phase.

#### **6 EQUALITY IMPACT ASSESSMENT (EIA)**

- 6.1 The equalities perspective is being considered throughout the SESCO and is embedded within the commissioning pathway which the SESCO is following. A single or multiple Equality Impact Assessments will be undertaken once firmer plans are in place near the end of the plan stage of the commissioning pathway.

#### **7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

7.1 SESCO Project Initiation Document

**8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

8.1 EBCSC report of 11<sup>th</sup> January 2012 “STRATEGIC COMMISSIONING INTENTIONS 2012/13”